

LEADING CHANGE AT WORK

Employers are missing out on the benefits of hybrid working and workflow automation.

A survey of **500** workers across the UK and Ireland reveals that:

Only **8%** have access to workflow automation tools.



53% report no change in their company's investment in tools to automate tasks or processes over the past year.

That's despite **65%** saying automating processes makes their work better.



46% are confused by the number of technology platforms they are expected to use, saying these additional tools actually increase their workload rather than streamline it.

53% say there hasn't been a change in the amount invested in desk and room booking systems. As many businesses look to downsize their office footprint, a lack of adequate desk booking could prevent a widespread return to the workplace.



This points to a shift of workers no longer feeling concerned about their roles being 'replaced' by automation. The value of technology and automation, when implemented effectively, is widely seen to free up time for more rewarding and valuable tasks.

For more insights on realising effective hybrid working and improving business agility visit www.ricoh.co.uk/insights

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